

Frequently Asked Questions About Preparing and submitting Digital Images and Prints

What resolution should I use for my images?

Resolution doesn't matter for projected images. Resolution only matters when you are making a print.

What are the correct sizes for my images?

Your digital images should fit into a box 1600 pixels wide by 1200 pixels high. If your image does not fit exactly this 4:3 form factor, then one dimension should equal the size of the box and the other dimension must be smaller than the corresponding box dimension.

What if my image is too large?

The system will downsize your image automatically. The resizing supposedly works very well, but you can remove any concern about downsizing by making your images the proper size before entering them into the competition.

What if my image is too small?

It will project as a small image on the screen. The

system does not enlarge images.

I can't enter a replacement image in the web system. What should I do?

If the system refused to accept your replacement image, go into **My Image Library** and delete the original image. Then enter your replacement image as a new entry. Note that you must remove the old image from any competitions before you can delete it from **My Image Library**.

The System won't let me delete an image in My Image Library

Usually this is because the image is entered in a competition. You need to remove the image from any competition into which it is entered. Once the image is not connected to anything else, you can go to **My Image Library** and delete the image from the system.

How do I move an image from one category to another?

First remove the image from competition in the original category. Then use **Add images from Previous Uploads** to select the image from your Image Library and put it into the new category. If this doesn't work, then go into **My Image Library**

and delete the original image. Then enter your replacement image as a new entry in the correct category.

Why won't the Entry system accept my image?

Perhaps the image file name is too long or contains characters that are illegal in this system. Reduce your file name to the image title, followed by the ".jpg" extension.

What is that border that appears on the screen?

The thin white line that appears as a box on the screen is the 1600x1200 pixels maximum image size. It is built into the entry system software and can only be changed by the software vendor.

Can you make the image title larger on the screen?

The Image Title feature is built into the entry system software and can only be changed by the software vendor.

Do I need to put a black canvas around my image if it doesn't fill the maximum dimensions?

The black canvas around an image that is less

than the maximum size is no longer necessary. The software and projector provide a good black background for images to fill out the 1600x1200 pixels window. The projected images will have a more uniform appearance if the black canvas is eliminated for images submitted for competition.

What if I want to put another color canvas around my image?

If you want a different color canvas to “frame” your image, then put that color around the image to fill out the 1600x1200 pixels maximum image size. This is not allowed in the Nature, Travel or Journalism category.

Can I still put a border around my image?

No, for Nature, Travel or Journalism.

How do I get help in using the system?

Instructions for preparing images and for using the web based entry system are found on the SRPS public web site at: <http://www.santarosaphotographicsociety.org/> Click on the **Preparing Entries** link on the left of the screen.

If you have questions or run into problems, you can email the Digital Chair, Comp Chair, or

President for assistance. See <http://www.santarosaphotographicsociety.org/contact.html> for the office holders, and the club roster for contacts.

How do I know that my images meet the competition requirements?

You can read the competition rules. They are available on the SRPS public website at <http://www.santarosaphotographicsociety.org/rules.html>